**Clinical Informatics Curriculum**

Practical Curriculum – IMD Focus

Clinical Informatics Fellowship

Madigan Army Medical Center

**Description of Rotation or Educational Experience**

Clinical Informatics Practical Curriculum – IMD Focus is a required component of the Clinical Informatics Fellowship. During this longitudinal experience, fellows will rotate through the Information Management Departments of both Madigan Army Medical Center and Naval Hospital Bremerton. The fellows will interact with the IA, Configuration, Deployment Ops, Network, Help Desk and other IMD divisions.

Attendance is mandatory at the Fellowship meetings, and Clinical Informatics will be the fellows place of duty during the duty day. Overnight call or weekend coverage is not required.

**Rotational Goals**

* During the IMD Practical experience, Fellows are expected to learn the following:
  + General understanding of the IA process for both Army and Navy…and DHA (Defense Health Agency)
  + Processes, challenges and best practices with deployment operations
  + Processes, challenges and best practices for end user support/Help Desk
  + Processes, challenges and best practices for hardware and non-clinical software support
  + Processes, challenges and best practices for supporting infrastructure needs for medical center, community hospital and detached clinic
  + General understanding of servers and systems…configuration and support
  + General understanding of virtualization at the server, application and desktop/user level
  + General understanding of networking, to include Ethernet, WLAN, WAP’s, switches and cabling
  + General understanding of project management from the IMD perspective
  + General understanding of portfolio management and governance from the IMD perspective

**General Informatics Knowledge**

**Goal**

Residents must demonstrate knowledge of the domain represented by Clinical Informatics and why it is important to patient care. Residents are expected to:

**Competencies**

* Demonstrate knowledge of the difference between Clinical Informatics and other Information Management domains.
* Demonstrate an understanding of business intelligence and how it can be applied to the clinical arena.
* Demonstrate an understanding of why both effective training and clinical workflow analysis are critical to the successful implementation of Health IT systems.
* Demonstrate an understanding of information systems lifecycle processes and methodologies, such as Waterfall, Agile, COOP/DR, governance, portfolio management and IV&V.
* Demonstrate an understanding of how Health IT systems should be managed.
* Demonstrate an understanding of change management and how it applies to Health IT systems
* Demonstrate an understanding of AHLTA, Essentris, CHCS, MUSE, PACS, BHIE, VLER and other Health IT systems used by DoD
* Demonstrate a basic understanding of Clinical Decision Support and how that can be applied to patient care
* Demonstrate a basic ability to use Dragon Naturally Speaking, AsUType, Tablet PC’s, RelayHealth and other tools from the MAPS initiative

**Objectives**

* The resident will demonstrate knowledge of the above competencies by verbal assessment/interaction with the Fellowship Director or his designee (a Senior Fellow).

**Practice- Based Learning and Improvement**

**Goal**

Residents must demonstrate the ability to investigate and evaluate their core knowledge of and competencies within Clinical Informatics based on feedback from others and self-evaluation. Residents are expected to develop skills and habits to be able to:

**Competencies**

* Identify strengths, deficiencies and limits in one’s knowledge and expertise.
* Use information technology to optimize learning.

**Objectives**

* The resident will acquire, appraise, and apply information from the Informatics literature to expand and solidify their knowledge of Informatics and ability to apply that knowledge in “real-life” situations, which includes teaching others.

**Systems Based Practice**

**Goal**

Residents must demonstrate an awareness of and responsiveness to the larger context and system of health care. Health IT and Informatics relate directly to patient care, care coordination, information sharing and health outcomes. Residents are expected to:

**Competencies**

* Understand how Health IT should work effectively in various health care delivery settings and systems relevant to clinical care and their clinical specialty.
* Advocate for quality patient care and optimal patient care Health IT systems.

**Objectives**

* The resident will understand the interaction of Health IT and Informatics within the larger system from their experience during this rotation.
* That understanding will be ascertained by verbal interactions with the Clinical Informatics staff, Fellowship Director and Fellows.

**Professionalism**

**Goal**

Residents must demonstrate a commitment to carrying out professional responsibilities and an adherence to ethical principles. Residents are expected to demonstrate:

**Competencies**

* Consideration and respect for others…both internal and external customers.
* Respect for patient privacy and autonomy as it relates to Health IT systems.

**Objectives**

* The resident will demonstrate respect, consideration, integrity, and responsiveness to customer needs that reflect what the resident would desire if the situation were reversed.
* The resident will demonstrate personal accountability for their education and profession by attending all required conferences, lectures, and discussions, as measured by a lecture attendance log and end-of-rotation verbal competency evaluation.

**Interpersonal and Communication Skills**

**Goal**

Residents must demonstrate interpersonal and communication skills that result in the effective exchange of information and teaming with internal and external customers as well as professional associates. Residents are expected to:

**Competencies**

* Communicate effectively with Health IT end users about Health IT systems and change management
* Communicate effectively with peers within the Clinical Informatics and Information Management Departments.
* Communicate effectively with senior leadership about Clinical Informatics and Health IT systems

**Objectives**

* The resident will demonstrate effective communication with Health IT systems end users to help them understand the systems and employ effective change management, as measured by a multi-rater (360 degree) evaluation and direct observations of his/her interactions.
* The resident will demonstrate effective communication with professional peers within the Clinical Informatics and Information Management Departments, as measured by a multi-rater (360 degree) evaluation and direct observations of his/her interactions.
* The resident will demonstrate effective communication with senior leadership to help them understand Health IT systems and employ effective change management, as measured by a multi-rater (360 degree) evaluation and direct observations of his/her interactions.

**Teaching Methods**

1. Person-to-person practice-based education
   1. Daily teaching by Clinical Informatics staff during and after internal and external customer interactions. All residents will discuss the various aspects of the Clinical Informatics domain (training, workflow analysis, development, business intelligence, etc) with their assigned faculty during and after any internal or external customer interactions.
2. Didactic education sessions
   1. Orientation: On the first day of the rotation, the transitional intern will receive an orientation by the Fellowship Director or assigned Fellow.
   2. Reading Assignments: The resident will be given articles and/or textbooks to review.
   3. General Didactic Lectures: Frequently throughout the rotation, the Clinical Informatics staff (mostly the Fellowship Director and Fellows) will focus on general didactics lectures to ensure all foundational material is covered during the course of the rotation.

**Assessment Method (residents)**

* Residents will be evaluated on ACGME core competencies using these methods:

1. Daily: All residents will be evaluated daily on their grasp of the Clinical Informatics domain staff or Fellows. Residents should ask the Clinical Informatics staff or Fellow for direct feedback on their performance on a regular basis. Any deficiencies will be discussed with the resident early in the rotation to allow for corrections and improvement in understanding and ability to apply knowledge.
2. Mid-Month Evaluation: On the first day of the rotation, residents will be assigned a mid-rotation evaluation date and time scheduled for two weeks after the start of the rotation with the Fellowship Director or assigned Fellow. The Director or fellow will compile the feedback from other members of the Clinical Informatics Department and provide a summative performance evaluation verbally and in writing. During this meeting, the staff will provide a summary of the resident’s strengths and areas needing improvement.
3. Resident Presentation: At the beginning of the rotation the residents will select a Clinical Informatics topic to present to Clinical Informatics staff and Fellows at the completion of their rotation.
4. End of Rotation Global Competency Evaluation: Residents will receive an electronic evaluation of their performance through MyEvaluations at the end of each rotation. The faculty will evaluate residents on the ACGME CI core competencies by oral evaluation at the end of the rotation.

**Assessment Method (Program Evaluation)**

* Anonymous Resident Feedback: Residents will anonymously evaluate both the **rotation** and at least one **faculty** member using MyEvaluations after each rotation. Additional faculty evaluations can be requested by the residents if they worked with other faculty. Evaluations are used to improve the rotation and program.
* Attainment of Competence: The success of the rotation as an educational experience will also be judged on the resident’s attainment of competence. Changes in the rotation will result from either new needs of the learners (an ongoing needs assessment by the program) or failure of residents to attain competence of the rotation specific objectives.

**Level of Supervision**

* The resident is supervised by a staff physician (Fellowship Director or Fellow) at all times, though patient care is not provided within the Clinical Informatics Department.

**Educational Resources**

* Madigan medical library: Online references are available <https://portal.wrmc.amedd.army.mil/mamc/erd/MEDLIB/> using resident laptops or any hospital computer.
* Clinical Informatics library: Print references are available from the Clinical Informatics Department at any time during the rotation to check out and use at home.
* Online Clinical Informatics Textbook: A Clinical Informatics Web-based textbook is available via the Clinical Informatics Fellowship section of the USAFP Web site ([www.usafp.org](http://www.usafp.org)).
* Clinical Informatics online resources: ACGME Clinical Informatics core competencies and other online references are available via the Clinical Informatics Fellowship section of the USAFP Web site ([www.usafp.org](http://www.usafp.org))

**Resident Documentation Responsibilities**

* Orientation Checklist: Meet with the Fellowship Director or designated Fellow on the first day of the rotation to review the goals and objectives and receive a rotation orientation. Return the orientation checklist at the mid-cycle evaluation and at the end of the rotation to ensure all topics have been covered.
* Duty Hour Sheet: Complete the MyEvaluations duty hour questionnaire and DMHRSi worksheet as outlined in the program handbook.

**Rotation Schedule**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **MONDAY** | **TUESDAY** | **WEDNESDAY** | **THURSDAY** | **FRIDAY** |
| **0830-COB:**  **CI** | **0830-COB:**  **CI** | **0830-COB:**  **CI** | **0830-COB:**  **CI** | **0830-COB:**  **CI** |

**Orientation Checklist**

**Psychiatry Rotation**

Madigan Transitional Year Program

**STAFF SECTION**:

At the beginning of the rotation, the transitional resident met with the designated psychiatry staff and received an orientation to the Psychiatry rotation and curriculum. The checked items below were discussed.

* The TY resident was oriented to the layout of the ward. The protocols and organization of the department were discussed.
* The TY resident was introduced to the multidisciplinary team who he or she will be working with during the rotation.
* The TY resident was introduced to the ward clerk and assistant head nurse to assist with any needs during the rotation.
* The goals and objectives of the psychiatry curriculum were discussed with the transitional resident and all questions were answered about the rotation.
* The TY resident was given an opportunity to shadow all of the staff psychiatrists and observe intake assignments.
* The TY resident was provided with the appropriate electronic templates.

* I have chosen the days below that I plan to meet with the transitional resident for mid-rotation feedback in two weeks, and end of the rotation feedback at the conclusion of the rotation. At that time, I will give the intern feedback and highlight positive areas and areas needing improvement. I will also complete all evaluation forms which will be forwarded to the Transitional Year Program Director.
  + Mid-rotation feedback: Date- \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Time- \_\_\_\_\_\_\_\_\_\_\_\_
  + End of rotation feedback: Date- \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Time- \_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_

Printed name of staff physician Signature of staff physician Date

**TRANSITIONAL YEAR RESIDENT SECTION**:

I have received my orientation to the rotation and curriculum and know my date and time to meet with the designated staff for my mid-rotation and end of rotation feedback. I will return this completed form signed by the staff and myself to the Transitional Year Program Coordinator to be reviewed by my Transitional Year Program Director NLT 3 working days after the start of the rotation. If I did not receive an orientation or scheduled meeting times due to fault that was not my own, I will report this to my program director within the 3 days.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_

Printed name of transitional resident Signature of transitional resident Date