



Developing leaders for the changing U.S. health system



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About NCHL

Mission

To be an industry-wide catalyst to assure that high-quality, relevant, and accountable leadership is available to meet the needs of 21st century healthcare

Vision

Improve the health of the public through leadership and organizational excellence



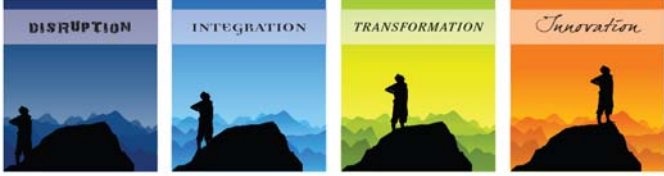
Approach

Conduct education, research, and demonstration projects to strengthen leadership competencies, values, and working relationships within and across all parts of the health ecosystem, including higher and continuing education

Leadership-level Supporters:



2013 HUMAN CAPITAL INVESTMENT CONFERENCE



LEADING NEXT

& GAIL L. WARDEN LEADERSHIP EXCELLENCE AWARD
TUESDAY, NOVEMBER 19, 2013 | W CHICAGO CITY CENTER

CALL for PRESENTATIONS << **Deadline: May 3rd**

How is your organization using innovative practices to develop its leadership to meet the challenges of the evolving healthcare industry that they face today and prepare for the opportunities of tomorrow? Showcase your program at the second annual Human Capital Investment Conference! Hospitals/health systems, medical group practices, clinics, public health, health plans/insurers, and suppliers are invited to submit a proposal to present their leadership development success story.

CALL for NOMINATIONS << **Deadline: May 3rd**

Who is the healthcare leader that you admire whose commitment, values and contributions embody the vision of the National Center for Healthcare Leadership to improve population health through leadership and organizational excellence? Submit your nomination for the 2013 Gail L. Warden Leadership Excellence Award to honor such a leader! Nominees can come from across the health and healthcare field.

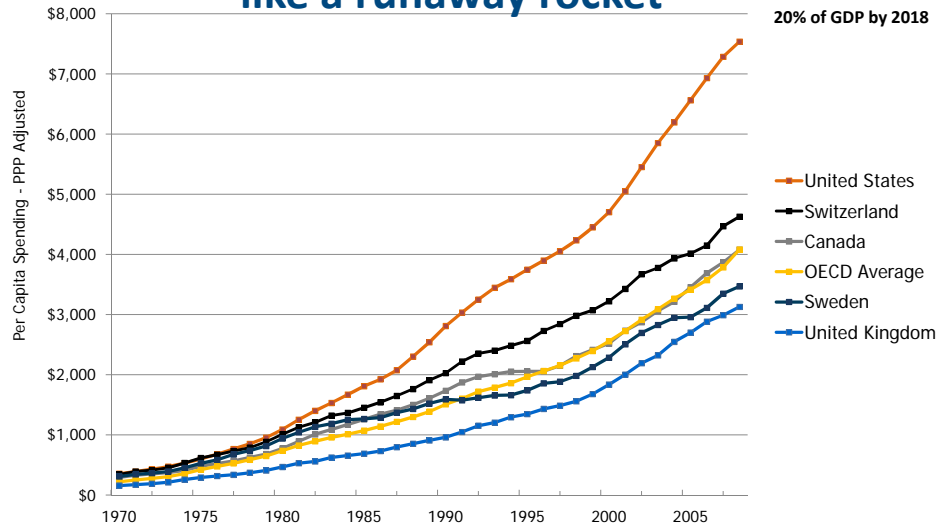
Learn more at www.nchl.org.

The Very Human Challenges of Healthcare

1. A **very complex, labor intensive** work product
2. A highly educated workforce... upon whose skill, training and teamwork **people's lives depend**
3. A need for high-value care, despite **substantially misaligned incentives**
4. More sophisticated and demanding **consumers**, with **unprecedented access to information**
5. The need to turn data into actionable wisdom – becoming a **'learning healthcare organization.'**
6. Leading a very heavy agenda of **organizational change.**

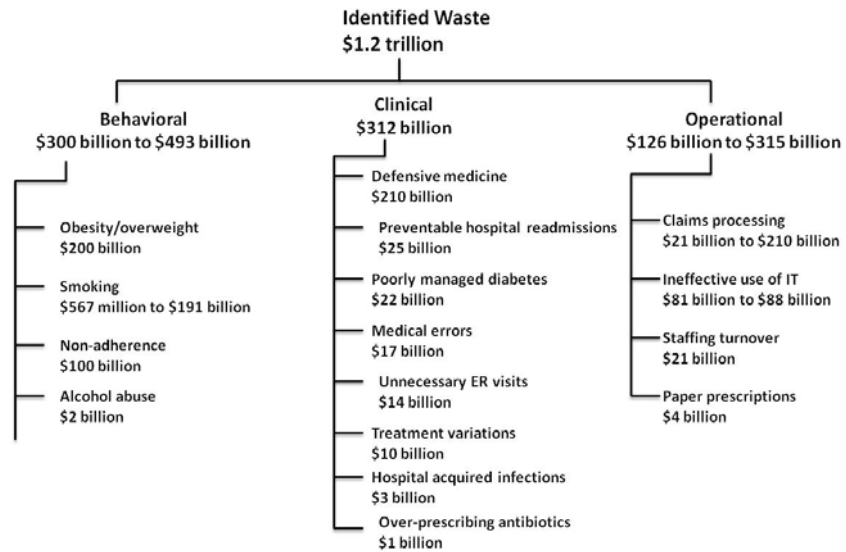
... **all require highly effective leadership**

Economic challenges: costs looking like a runaway rocket



Source: Organisation for Economic Co-operation and Development (2010), "OECD Health Data", *OECD Health Statistics* (database). doi: 10.1787/data-00350-en (Accessed on 14 February 2011).

Higher Health Care Expenses Are Not Yielding Better Health Outcomes

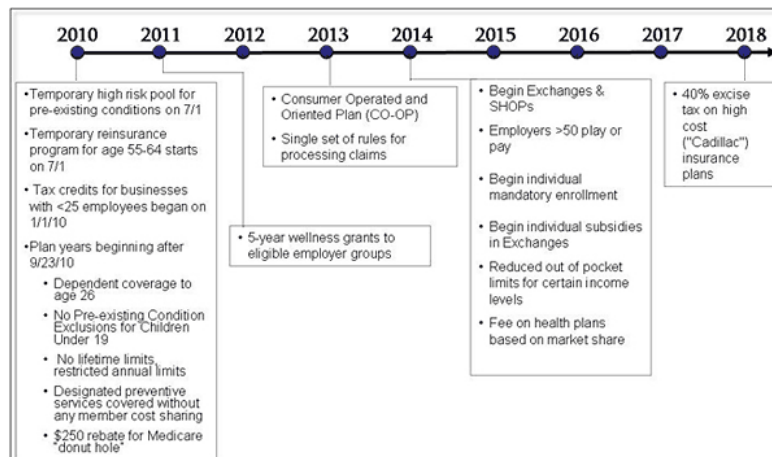


Source: Analysis by PricewaterhouseCoopers' Health Research Institute

National Center for Healthcare Leadership
Healthcare Leadership Institute

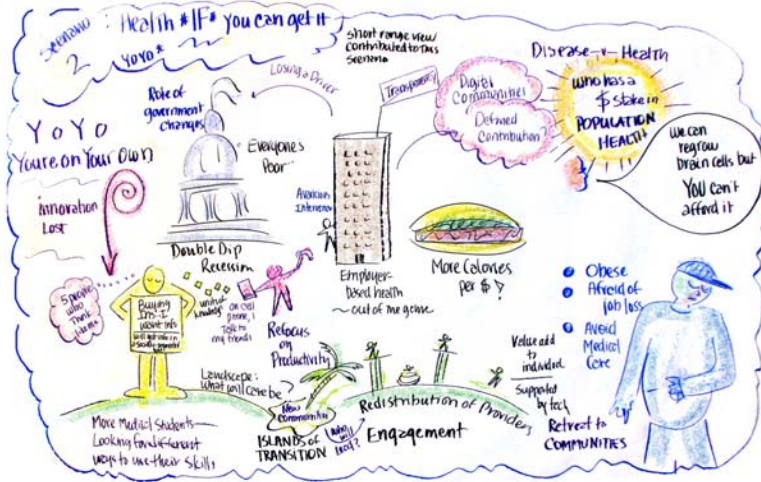
What does the future hold, and what will it mean for U.S. health leaders?

Short-Term: Patient Protection and Affordable Care Act (PPACA, a/k/a “Obamacare”)



Source: Excellus Blue Cross / Blue Shield

Long-Term: Competing visions

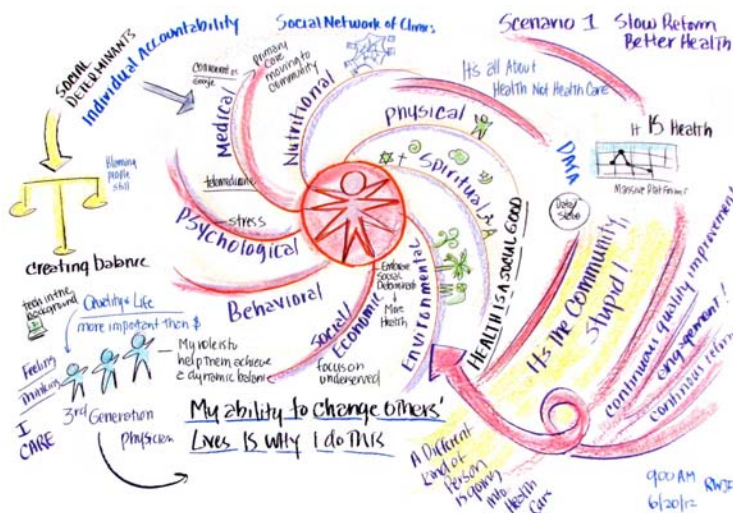


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Long-Term: Competing visions

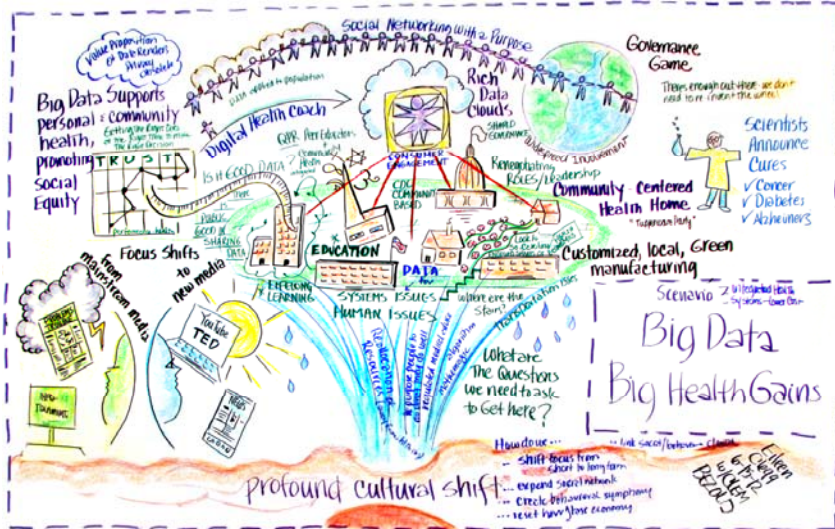


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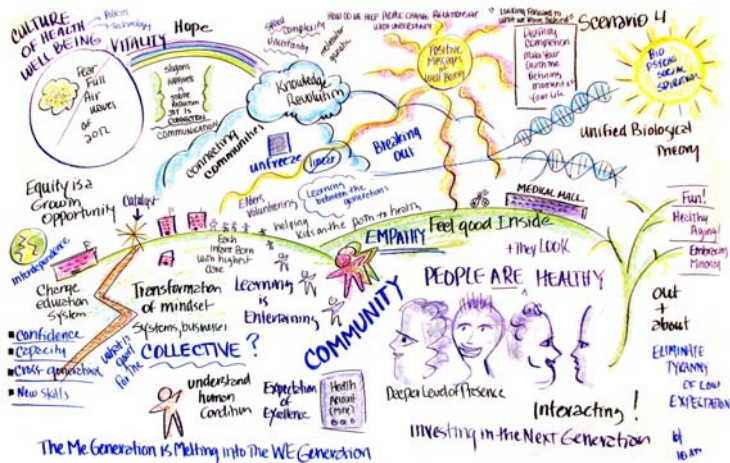
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Long-Term: Competing visions



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Long-Term: Competing visions



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Implications for Health Leaders

- Many sector changes imply the need for new and different competencies, not simply strengthening / retuning old ones.
- Key themes:
 - Leadership (vs. Leader) Development
 - Patient-centered care
 - Population health focus
 - Continuous value improvement
 - ‘Big Data’ / Learning healthcare organizations
 - ‘Professionalization’ of leader roles

